

**CC(M)**

**GENERAL STUDIES**

**(COMPULSORY)**

**PAPER - IV**

**[06]**

**Time Allowed - Three Hours**

**Maximum Marks-250**

**INSTRUCTIONS**

*Please read each of the following Instructions carefully before attempting the paper.*

- i) *There are fourteen questions divided into two sections.*
- ii) *All questions are compulsory.*
- iii) *Marks carried by a question/part are indicated against it.*
- iv) *Word limit in questions, wherever specified should be adhered to.*
- v) *Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.*
- vi) *Answers must be provided written in English in Question-Cum- Answer(QCA) Booklet in the space provided.*

## SECTION - A

Aristotle said “Anybody can become angry - that is easy, but to be angry with the right person and to the right degree and at the right time and for the right purpose, and in the right way - that is not within everybody’s power and is not easy.”

1. a) Is anger a bad emotion or a negative emotion according to this quotation of Aristotle? Explain keeping in mind the characteristics of emotional intelligence. (150 words) (10)  
b) How does emotional intelligence help in good governance? Illustrate your answer with good examples. (150 words) (10)
2. a) Confucius said “when it is obvious that goals cannot be reached, don’t adjust the Goals adjust the action steps.” Analyse the statement in the light of five virtues of Confucianism. (150 words) (10)  
b) It is often heard in the news that civil servants are abused by ministers. Do you think a civil servant should speak against government when they face such incidences? If you face such incident in your career how will you react? Critically comment. (150 words) (10)
3. a) What are the advantages of Indian Civil Services? (150 words) (10)  
b) Explain the principles of probity with appropriate examples. How does probity helpful in good governance? (150 words) (10)
4. a) How could social influence and persuasion contribute to the success of Beti Bachao Beti Padhao Abhiyan? (150 words) (10)  
b) Suppose the Government of India is thinking of establishing a 200 megawatt power plant at a place where coal and methane gas is abundant, but the place is inhabited by tribal communities. What rational policy should it resort to in dealing with unforeseen contingencies? (150 words) (10)
5. a) It is a general feeling that Citizen Charter in India may benefit affluent customers but majority less privileged who suffer from various forms of social exclusion are usually deprived of its benefits. Critically comment on it with suitable examples and suggest measures. (150 words) (10)  
b) “For success in any human endeavour both human values and skills are required”. Keeping this in mind; explain does human value differ from the skills or they complement each other? Give two examples. (150 words) (10)
6. Explain the difference between codes of ethics and code of conducts. Also examine why an organization needs these codes. (150 words) (10)
7. Is killing/encounter of criminals being ethical? Critically discuss the ethical issues involved in these killings. (150 words) (10)
8. Morality is not the doctrine of how we may make ourselves happy, but how we may make ourselves worthy of happiness.” Immanuel Kant.  
What does it mean to you in present context. (150 words) (10)

## SECTION-B

9. You are the district collector of Buxar district. You have been made aware that sewage from septic tanks is being disposed off by the municipal authorities in the nearby villages and river Ganga. There is no treatment plant in the city. Due to high level of faecal matter in water multiple cases of diarrhoea, elifentitis, cholera and other contagious diseases have been reported. Mortality rate is also very high. There is no direct scheme which would fund the treatment plant. The situation is very grim and you are also not willing to keep your family with you, instead you are also trying to get your posting in some other city. In present circumstances how would you approach the problem and what would be the main elements of your policy? (250 words) (20)

10. You are a Police commissioner of Surat city. You have been reported that there is a case of sex determination and abortion from a private hospital in your city. The case has happened with a dalit woman, who is being forced to abort her child by her family. Ethically sex determination is a crime, as well as abortion is not legal after certain period of time of pregnancy. If you intervene you will be ethical as well as logical in managing the case but you may also face public retaliation.

- How will you tackle the situation?
- Give your reasons for this. (250 words)

11. A certain company does research work on start ups. The firm was originally begun by one enthusiastic journalist who was passionate about the field. As her website started attracting eyeballs, she expanded her team and added more researchers to handle the workload. With more expansion, a middle management was brought in. Over time, as the company started doing well and making money, the initial hires started feeling frustrated with the setup. They felt that the management was just running operations, presenting growth strategies and progress numbers to the leadership, without really bothering to get their hands dirty with actual research and in the process, learn how the work gets done, what makes the company remain relevant and popular in the industry. Another latent issue is the appraisal structure, which focussed on scale of responsibility instead of depth of work and knowledge. As a consequence, the management got better pay rises compared to the researchers on the floor. Suppose you are the CEO of the company;

- Identify the various actions you could take;
- Evaluate the pros and cons of each of your actions. (250 words)

12. You have been posted as a district collector in a district of Jammu and Kashmir which is known for its apple production. In November-December last year; which is the peak wedding season in Kashmir region, early and heavy snowfall split the trunks apple trees leading to huge apple and financial losses just before the harvest season to many of the apple growers. Even if the climate remains favourable in the years to come, growers will get only 40 percent (of the apples), which they use to harvest. This year the snow had cut their income by 60 percent and bad time will last until they can replant or repair all the damage. Jammu and Kashmir State's approximately half a million families depend on fruit for jobs and produce provides seven percent of state GDP.

Local farmers (apple growers) have come to your office and protesting in adverse weather conditions. They are demanding for compensation. During the protest a farmer also tried to commit suicide, but his life was saved by timely action taken by administration.

Analyse the situation and explain what steps you will take to bring relief to the farmers. Arrive at the best possible solution. (250 words) (20)

13. Maria cleared state civil services examination and secured second position. She is very hard working girl belongs to middle income group family. Her parents are very simple and honest. After clearing the examination and getting posting of her choice, she started working as the head of district development authority. She studied all the rules, regulations, laws etc. related to her work thoroughly. She also went through all the major records. She found something unusual and identified a land mafia is very active in that region. This land mafia has been indulged in unfair practices related to land acquisition and building construction. They threaten poor people; farmers and other members of weaker section of the society. They try to grab their lands at a very low price. Some local politicians are also part of that mafia. As the district is fast gaining prominence due to mushrooming of many multi-national companies, the land rates are increasing rapidly.

After thorough research and investigations Maria started taking strict actions against such illegal activities. As a result land mafia people tried to influence her directly as well as through her parents. But as nothing worked out, they started spreading ugly and indecent rumours against her and trying to malign her character.

Identify the elements of ethical concerns and dilemma in the above case and substantiate how you would have responded to each of such concerns and dilemma if you were Maria. (250 words) (20)

14. You are the Director of National Highways Authority of India (Northern region). The fourteen lane newly constructed highway between Delhi and Merrut has a bottleneck right where it begins. It came into media that permission has been given by NHAI to create pit stops for travellers to refresh themselves and sanctioned four shikanji (Indian lemonade) outlets on both sides of expressways under the Highway Nest Scheme. Though it is a very good step to provide such facilities to the travellers especially during the scorching hot summer, but commuter's time should not be wasted due to slow traffic or traffic jams. Also it is argued that why should government spend so much of money in construction if highways are not managed and maintained properly.

How will you address the problem? Give implementable suggestions. (250 words)

(20)